

DATE: _____

PROBLEM FOLLOW-UP SHEET

SUPPLIER NAME: _____

PART NUMBER: _____

PART NAME: _____

PROCESS: _____

SUPPLIER QC		
APPROVED	CHECKED	ORIGINATOR
TITLE		
SIGN & DATE		

NO. DATE PRIORITY	PROBLEMS		CAUSE	COUNTERMEASURE			FOLLOW UP RESULT				PROGRESS
	ITEM DESCRIPTION	SKETCH/PICTURE		SUPPLIER ACTION	RESP PERSON	DATE	SUPPLIER RESULT	DATE	DSSA CONFORMATION	DATE	
											⊕
											⊕
											⊕
											⊕
											⊕



PROBLEM IDENTIFIED



COUNTERMEASURE PROPOSED



COUNTERMEASURE AGREED



PROBLEM SOLVED

* NC = NON-CONFORMING RATIO = $\frac{\text{SCRAP} + \text{REWORK}}{\text{TOTAL}}$

ROUTING: SUPPLIER \longrightarrow DSSA QA